

Privacy Policy

Language Intelligence (the “Company” or “We”) respects your privacy. We will never sell your email address or personal information. If you want to stop receiving emails from us, you can always opt out – just ask.

This Privacy Policy (“Policy”) describes the types of information that We may collect from you or that you may provide to the Company when you visit our website, including, without limitation, the Company’s practices for collecting, using, protecting, and disclosing information that We collect and information that you provide to the Company.

We urge you to carefully read this Policy to ensure that you understand our policies and practices on how We treat your information. If you do not agree with this Policy, you can elect not to use the Company’s website.

1. Types of Information Applicable

This Policy applies to: (i) information that We collect on our website, including, without limitation, information that you provide to the Company via contact forms, email and other electronic communications, (ii) information we obtain automatically when you use our services, and (iii) information from other sources such as third-party services and organizations, as described below. This Policy does not apply to information collected by the Company offline or through any other means.

2. What information do we collect

“Personally Identifiable Information” means information that tells us something about who you are, such as your name, phone number, email address, mailing address, or project details. We collect Personally Identifiable Information that you provide directly to us, such as when you choose to contact us to inquire further about our services, fill out a form on our website to download content, or subscribe to emails from us. We only obtain this kind of Personally Identifiable Information via our website when you choose to provide it. We will never sell your Personally Identifiable Information to any third party.

We also may collect personal information automatically when you use our services, such as your Internet protocol (IP) address, user settings, MAC address, cookie identifiers, mobile carrier, mobile advertising and other unique identifiers, browser or device information, location information (including approximate location derived from IP address), and Internet service provider. We may also automatically collect information regarding your use of our services, such as pages that you visit before, during and after using our services, information about the links you click, the types of content you interact with, the frequency and duration of your activities, and other information about how you use our services.

Our services may contain social media buttons, such as Facebook, Twitter, and LinkedIn, which might include widgets such as the “share this” button or other interactive mini programs). These features may collect personal information such as your IP address and which page you are visiting regarding our services, and may set a cookie to enable the feature to function properly. Your interactions with these platforms are governed by the privacy policy of the company providing it.

We may also use LeadPost Services to obtain personal and non-personal information about You. This collection is triggered when you access our Website through a pixel placed on our Website. LeadPost Services may collect the following information when you interact with the page(s) on our Website where the pixel is present: (i) information about your web browser; (ii) your IP address, (iii) web pages visited; and (iv) cookies stored in your browser. We may use the data collected by LeadPost to obtain personal information about You and use this data for marketing to You. For more information about LeadPost’s data use and collection policies and practices and your opt out rights, please review the LeadPost Privacy Policy located at <https://leadpost.com/privacy-policy>.

3. Who is collecting your information?

We are Language Intelligence, a language services provider. We are responsible for any information collected on our website.

4. How do we use your information?

We use your Personally Identifiable Information and the other information noted above (collectively, “Information”) to answer your inquiries, provide you information about services, send you email, and respond to requests from you. We may disclose your Information to our affiliates, contractors and service providers to help us provide products and services to you. These affiliates, contractors and service providers will be bound by contractual obligations to keep your Personally Identifiable Information confidential and will be required to use your Information only for the purposes for which We disclose it to them. Additionally, We may disclose your Information to a purchaser in connection with the sale of the assets of our business. We may also disclose your Information to third parties to comply with legal requirements, for fraud protection, and for credit risk management.

We also use your Information for a variety of business purposes, including to provide our services, for administrative purposes, and to market our products and services. We may use your Information to tailor and provide you with content and advertisements. We may provide you with these materials as permitted by applicable law. We may use your Information for other purposes that are clearly disclosed to you at the time you provide personal information or with your consent.

5. What rights do you have with respect to your Personally Identifiable Information?

If you provide the Company with your Personally Identifiable Information, you have the following rights with respect to that information:

- To review the information that you have provided
- To request that We correct any errors, outdated information, or omissions in user information that you have supplied to the Company
- To request that your information not be used to contact you
- To request that your information be removed from any solicitation list that We use
- To request that your information be deleted from our records
- To unsubscribe from our email notifications

To exercise any of these rights, please contact us at sales@languageintelligence.com. You may unsubscribe from our marketing communications by clicking the “unsubscribe” link located at the bottom of our emails.

6. Changes to Our Privacy Policy

We may revise this Policy from time to time in our sole discretion. If there are any material changes to this Policy, we will notify you as may be required by applicable law. You understand and agree that you will be deemed to have accepted the updated Policy if you continue to use our services after the Policy takes effect.

7. Data Security

We have implemented measures designed to secure your Personally Identifiable Information from accidental loss and from unauthorized access, use, alteration and disclosure, however, the safety and security of your information also depends on you. Where We have given you (or where you have chosen) a password for access to certain parts of our website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

We caution you that the transmission of information via the Internet is not completely secure. Although We do our best to protect your Personally Identifiable Information, We cannot guarantee the security of Personally Identifiable Information transmitted to our Website. Any transmission of Personally Identifiable Information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on our website.

8. Children Under the Age of 13

The Company's Website is not intended for children under 13 years of age. No one under age 13 may provide any Personally Identifiable Information to or on our website. We do not knowingly collect Personally Identifiable Information from children under 13. If you are under 13, do not use or provide any information on this Website or on or through any of its features/register on our website, make any purchases through our website, use any of the interactive or public comment features of our website or provide any information about yourself to us, including your name, address, telephone number, e-mail address or any screen name or user name you may use. If We learn that We have collected or received personal information from a child under 13 without verification of parental consent, We will delete that information. If you believe We might have any information from or about a child under 13, please contact us at the email address below.

9. Contact Information

If you have any questions about this Policy or any of our privacy practices please contact us. Email: Rick White, Director of Client Services at Language Intelligence at rwhite@languageintelligence.com. Mailing address: Language Intelligence Ltd., 16 N Goodman Street, Rochester, NY 14607.

10. Effective Date

This Policy was last updated on August 2, 2023.